

mean of 3.85 with the descriptive rating of highly satisfactory while the indicator “The information in the student portal is always updated got the lowest average weighted mean of 3.48 with the descriptive rating of highly satisfactory. This means that the students are most satisfied with using the portal to be able to see their grades, balance, receipt, and others than the information of the students in the portal are updated.

With regards on the convenience, the indicator” The students are able to save time, distance and effort in the enrollment process got the highest average weighted mean of 3.83 with the descriptive rating of highly satisfactory while the indicator” The students are able easily connected to the student portal services got the lowest average weighted mean of 3.71 with the descriptive rating of highly satisfactory. This means that the students are most satisfied with saving their time, distance and effort during the enrollment using the student portal than the connecting easily to the student portal.

With regards to the privacy and security measures. The indicator "The students are able to access account with their own personalized password got the highest average weighted mean of 4.03 with the descriptive rating of highly satisfactory while the indicator “The students are able to get alert about unrecognized log in got the lowest average weighted mean of 3.49 with the descriptive rating of highly satisfactory. This means that students are most satisfied in accessing their account with on their personalized password than to get alert about the unrecognized login.

The most experienced problem of the student in using portal is not easy to log in due to technical reason (no signal, system down and others), which has the frequency of 250 or 67.56%. Based on the problems encountered by the students according to them it is the usual thing that they have been experienced.

V. CONCLUSION AND RECOMMENDATION

While the Pangasinan State University initially implements the student portal, it is observed that student perspective on the usage of the student portal was highly appreciated. There is always a room for improvement, reliability was seen as the lowest compared to other variables. While this study is limited on the initial years of implementation, it is recommended to continue assessing the student perspective in the future.

Despite the high level of acceptance of the portal, this study was limited to Lingayen Campus, it is recommended that the study should be conducted to the other campus where student portal is being used.

ACKNOWLEDGMENT

Thank you to Pangasinan State University, Lingayen Campus for allowing us to present this paper internationally. To the family of College of Business and Public Administration, thank you for your support.

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